2017 ANNUAL REPORT
building new beginnings
It has been a year of challenges for Oregon’s immigrant and refugee communities. Together we have stood up to those challenges. An inspiring surge of dedicated volunteers and generous donors reaffirms just how important IRCO is to Oregonians.

New challenges present new opportunities. We see a need for smart policy. We see a need for more community engagement. These are needs identified with community input from more than 243 immigrant and refugee leaders and other community members who gathered this summer at our 2017 Community Needs Assessment. Voices of these leaders drive the direction of our programs and are key to our strategic planning for 2018 and beyond. As we move ahead to respond to new challenges, we will prioritize the needs of our communities, such as adequate housing, equitable education, accessible healthcare, meaningful employment and economic self-sufficiency.

During this critical time of change, we remain steadfast in our mission. Just as we have done for more than 40 years, we will work to promote an inclusive multi-ethnic society, where everyone feels valued, safe and supported. We will continue to help families and individuals thrive, and we can’t do this work without you.

With gratitude,

Lee Po Cha, Executive Director

Trinh Tran, Board President
Clients Served by Ethnicity

- African American/Black 14%
- African Immigrant & Refugee 9%
- Asian 22%
- Indigenous/Native American 1%
- Latinx 14%
- Middle Eastern 3%
- Multiracial 1%
- Native Hawaiian/Pacific Islander 3%
- Other 3%
- Slavic/Eastern European 4%
- White/Caucasian 26%

Community Members Served in 2017: 31,349
ASIAN FAMILY CENTER

bridging communities

11,696 clients served in 2017

4,647 families received energy assistance through the Asian Family Center

960 families at risk of homelessness avoided eviction
AFRICA HOUSE

Growing strong together

5,600 community members served in 2017

2,400 families received energy assistance through Africa House

93% of youth in mentoring programs graduated from high school

AFRICA HOUSE
“Being a nurse has been my dream since childhood, but I didn’t know where to start. IRCO opened a door for me to start my career. Now I’ve finished my Certified Nurse Assistant training and I’m planning to go to nursing school.”

— Fardoso Mahamed, CNA Graduate

5,478 participants received skills development services, job search assistance, or internship opportunities

2,069 job seekers were placed in employment

1,606 youth were placed in work experiences to develop professional skills and references, working almost 166,000 hours
“I always felt like a leader but I didn’t know where to start. I didn’t know where to voice my voice. IRCO opened doors. I want to see people in decision-making positions who look like us.”

— Muna Awes Abu, African Leadership Development Graduate

836 community members were educated, mobilized and organized to be leaders in equity and advocacy

1,200 individuals enrolled in health insurance and increased access to health care

97 newly arrived refugees received training to start home-based childcare businesses; 100% of program graduates were licensed to run a business in their home
602 families had home visits, parent education, developmental screenings, and connections to community resources

100% of children in our programs were ready for preschool and kindergarten

90% of parents reported increased time spent with their children
“IRCO helped my family. IRCO built up my family. And IRCO protected my family.”

— Fina Talanoa, Family Engagement Program

580 households accessed fresh food distributions weekly at our school-based food pantries

96% of families in rental assistance programs achieved stable housing

1,117 victims and survivors of domestic violence achieved safety through case management, interpretation, and resource connections
“IRCO helps me feel comfortable in the school, and I know there are people that care about me and my family. It’s more than a school, it’s almost like a home. We are community.”

— Family at IRCO’s Earl Boyles Elementary SUN Community School

5,095 students engaged in after school academic programming at our Schools Uniting Neighborhoods Community Schools

1,242 students participated in academic success programs to break down barriers to achievement

90% of students in our programs attended 90% or more days of the school year

2,080 youth at risk of gang activity engaged in our gang prevention and outreach programs
“IRCO has helped me overcome many obstacles. When I came to America I felt lost due to my language barrier and not seeing people from my community. Now I feel like IRCO is my second home.”

— Laxmi Ale, Senior Lunch Program Participant

8,175 meals served to immigrants and refugees

98 refugee elders received instruction to become American citizens

280 elders engaged in long-term care planning to prepare them and their families for their future needs
SLAVIC SERVICES

Slavic services centralized at our main office continue to grow. Not only do we have new culturally specific projects, we have also built team capacity for Slavic staff, who continue to develop plans for a community center to represent the second largest refugee and immigrant community in Multnomah County.

INTERNATIONAL LANGUAGE BANK

International Language Bank surpassed expectations. On site face-to-face interpretation alone had a 118% increase. International Language Bank employs graduated clients, with over 240 interpreters having received IRCO services in the past.
Dr. Connie Nguyen-Truong is proud to come from a Vietnamese refugee family. Her parents fled the Vietnam war and came to Portland in 1975, facing challenges like language barriers, learning the culture and customs, and finding employment. The Nguyen family came to IRCO in 1976 while Dr. Nguyen-Truong’s mother was pregnant with her as their first child.

IRCO had just been founded by refugees to help other newly arrived families rebuild their lives in Portland. IRCO’s support was essential in helping the Nguyen family with prenatal care, nutrition programs and classes to learn English. Mr. Nguyen secured two jobs and both Nguyen parents attended school full-time, with Mr. Nguyen receiving his Baccalaureate of Science in Electrical Engineering at Portland State University.

The Nguyen family gave back by helping others access IRCO’s services. When Dr. Nguyen-Truong was a teenager, her passion for health equity and a career in nursing was sparked by her mother’s illness. Her list of accomplishments is extensive: she received her Doctor of Philosophy in Nursing (cancer health disparities and a minor in education) and her Postdoctoral Fellowship in Research in Individual and Family Symptom Management from the Oregon Health & Science University School of Nursing.

She is a graduate of IRCO’s leadership programs. She has nearly two decades of clinical nursing in intermediate and progressive care, has educated hundreds of nursing and graduate students, and cared for hundreds of patients. She has a decade of community-engaged research, including science outreach and advocacy, with partners like IRCO and is impacting cancer screening among Vietnamese women.

IRCO’s work matters deeply to Dr. Nguyen-Truong. She has served on IRCO’s Asian Family Center Advisory Board since 2012 and as an elected Co-Chair since 2015, and as an elected member on IRCO’s Board of Directors since 2015. Dr. Nguyen-Truong is a dedicated educator, scientist, nurse, community leader, mentor, wife, mother, daughter, and sister. She is honored to serve back where it all began – here at IRCO.
## Statement of Financial Position

<table>
<thead>
<tr>
<th></th>
<th>2016</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Assets</td>
<td>8,149,909</td>
<td>8,930,052</td>
</tr>
<tr>
<td>Total Liabilities</td>
<td>1,847,516</td>
<td>1,867,595</td>
</tr>
<tr>
<td><strong>TOTAL NET ASSETS</strong></td>
<td><strong>$6,302,393</strong></td>
<td><strong>$7,062,457</strong></td>
</tr>
</tbody>
</table>

## Statement of Revenues, Support and Expenses

<table>
<thead>
<tr>
<th></th>
<th>2016</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>TOTAL REVENUES AND SUPPORT</strong></td>
<td><strong>$18,003,569</strong></td>
<td><strong>$25,488,059</strong></td>
</tr>
<tr>
<td><strong>EXPENSES</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Program Services</td>
<td>15,573,327</td>
<td>23,026,415</td>
</tr>
<tr>
<td>Management and General</td>
<td>1,452,126</td>
<td>1,605,128</td>
</tr>
<tr>
<td>Fundraising</td>
<td>98,181</td>
<td>96,452</td>
</tr>
<tr>
<td><strong>TOTAL EXPENSES</strong></td>
<td><strong>$17,123,634</strong></td>
<td><strong>$24,727,995</strong></td>
</tr>
<tr>
<td>Increase in net assets</td>
<td>879,935</td>
<td>760,064</td>
</tr>
<tr>
<td>Net assets at beginning of year</td>
<td>5,422,458</td>
<td>6,302,393</td>
</tr>
<tr>
<td>Net assets at end of year</td>
<td>6,302,393</td>
<td>7,062,457</td>
</tr>
</tbody>
</table>

### Volunteers

2,069 Volunteers served over 35,050 hours
THANK YOU TO
OUR SUPPORTERS

We are grateful to every donor who supported our work this year.

A full list of our supporters is available online at www.irco.org.

PHOTO CREDIT AND THANKS TO:
Katharine Kimball (cover), Emma Browne, Doug McClay, Sankar Raman, Jessica Smith, Katy Weaver, Katie Zerzan...
IROCO’S MISSION IS TO PROMOTE THE INTEGRATION OF REFUGEES, IMMIGRANTS AND THE COMMUNITY AT LARGE INTO A SELF-SUFFICIENT, HEALTHY AND INCLUSIVE MULTI-ETHNIC SOCIETY.

IRCO MAIN
10301 NE Glisan St.
Portland, OR 97220
503.234.1541

ASIAN FAMILY CENTER
8040 NE Sandy Blvd.
Portland, OR 97213
503.235.9396

AFRICA HOUSE
631 NE 102nd Ave.
Portland, OR 97220
503.802.0082

SENIOR SERVICES CENTER
10615 SE Cherry Blossom Dr.
Portland, OR 97216
503.484.6371

www.irco.org

BOARD OF DIRECTORS
Trinh Tran, President
Gerry Uba, Vice President
Laura Rojas, Secretary
Claudia Bumett, Treasurer
Michael Buton
Cheryl Coon
Tenzin Gonta
Abby Liu
Connie Nguyen-Truong
Taye Yemeru
Tatiana Youseff
Zaur Akhriev

ASIAN FAMILY CENTER ADVISORY BOARD
Connie Nguyen-Truong, Co-Chair
Chia Cha, Co-Chair
Sivai Folausaua Bennett
Soumountha Bessas
Ronault “Polo” Catalani
Huy Hoang
Simeon D. Mamaril
Chanpone Sinlapasai-Okamura
Man Tran
Coi L Vu

AFRICA HOUSE ADVISORY BOARD
Sam Munyandamutsa, Chair
Laura Ge phart, Co-Chair
Rachel Cunliffe, Secretary
Charles McGee II
Blair Orfall
Dele Oyemaja
Cecile Mayani Samangiway
Fidelis Wachana
Gerry Uba

IRCO WORKS, LLC
BOARD OF MANAGERS
Tom Badrick
Alhassan Fofanah
Arlene Kimura