



2017
ANNUAL
REPORT

krcO

building new beginnings

It has been a year of challenges for Oregon's immigrant and refugee communities. Together we have stood up to those challenges. An inspiring surge of dedicated volunteers and generous donors reaffirms just how important IRCO is to Oregonians.

New challenges present new opportunities. We see a need for smart policy. We see a need for more community engagement. These are needs identified with community input from more than 243 immigrant and refugee leaders and other community members who gathered this summer at our 2017 Community Needs Assessment. Voices of these leaders drive the direction of our programs and are key to our strategic planning for 2018 and beyond. As we move ahead to respond to new challenges, we will prioritize the needs of our communities, such as adequate housing, equitable education, accessible healthcare, meaningful employment and economic self-sufficiency.

During this critical time of change, we remain steadfast in our mission. Just as we have done for more than 40 years, we will work to promote an inclusive multi-ethnic society, where everyone feels valued, safe and supported. We will continue to help families and individuals thrive, and we can't do this work without you.

With gratitude,



Lee Po Cha, Executive Director

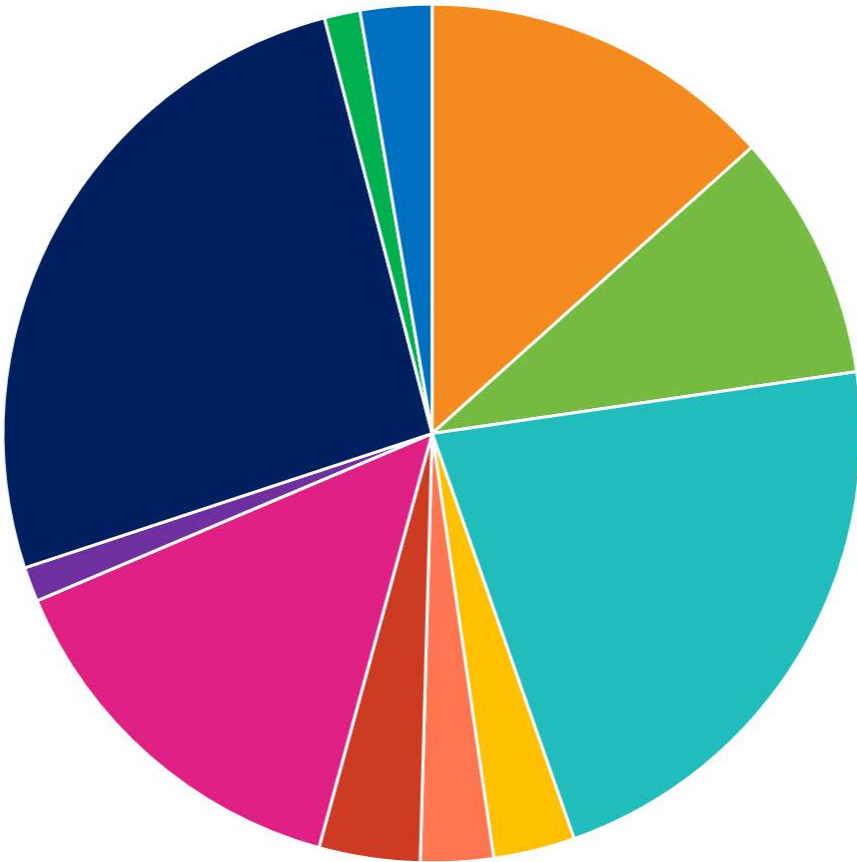


Trinh Tran, Board President



31,349

COMMUNITY
MEMBERS
SERVED IN 2017



CLIENTS SERVED BY ETHNICITY

- African American/Black 14%
- African Immigrant & Refugee 9%
- Asian 22%
- Indigenous/Native American 1%
- Latinx 14%
- Middle Eastern 3%
- Multiracial 1%
- Native Hawaiian/Pacific Islander 3%
- Other 3%
- Slavic/Eastern European 4%
- White/Caucasian 26%

ASIAN FAMILY CENTER

bridging communities



ASIAN FAMILY CENTER

11,696

clients served in 2017

4,647

families received energy assistance
through the Asian Family Center

960

families at risk of homelessness avoided
eviction



5,600

community members served in 2017

2,400

families received energy assistance through Africa House

93%

of youth in mentoring programs graduated from high school



“Being a nurse has been my dream since childhood, but I didn’t know where to start. IRCO opened a door for me to start my career. Now I’ve finished my Certified Nurse Assistant training and I’m planning to go to nursing school.”

— Fardoso Mahamed, CNA Graduate

5,478

participants received skills development services, job search assistance, or internship opportunities

2,069

job seekers were placed in employment

1,606

youth were placed in work experiences to develop professional skills and references, working almost 166,000 hours



“I always felt like a leader but I didn’t know where to start. I didn’t know where to voice my voice. IRCO opened doors. I want to see people in decision-making positions who look like us.”

— Muna Awes Abu, African Leadership Development Graduate

836

community members were educated, mobilized and organized to be leaders in equity and advocacy

1,200

individuals enrolled in health insurance and increased access to health care

97

newly arrived refugees received training to start home-based childcare businesses; 100% of program graduates were licensed to run a business in their home



602

families had home visits, parent education, developmental screenings, and connections to community resources

100%

of children in our programs were ready for preschool and kindergarten

90%

of parents reported increased time spent with their children



**“IRCO helped my family. IRCO built up my family.
And IRCO protected my family.”**

— Fina Talanoa, Family Engagement Program

580

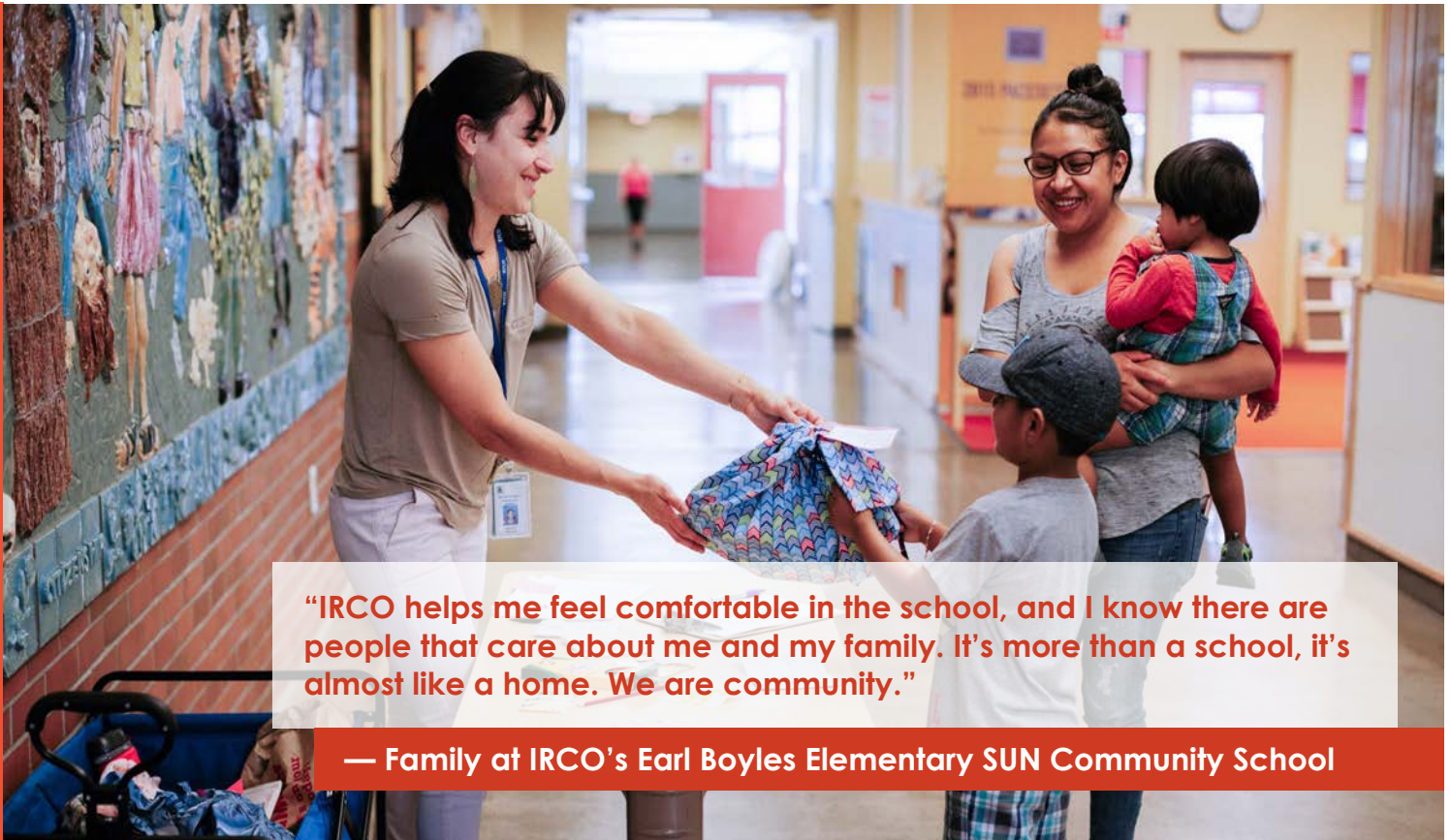
households accessed fresh food distributions weekly at our school-based food pantries

96%

of families in rental assistance programs achieved stable housing

1,117

victims and survivors of domestic violence achieved safety through case management, interpretation, and resource connections



“IRCO helps me feel comfortable in the school, and I know there are people that care about me and my family. It’s more than a school, it’s almost like a home. We are community.”

— Family at IRCO’s Earl Boyles Elementary SUN Community School

5,095

students engaged in after school academic programming at our Schools Uniting Neighborhoods Community Schools

1,242

students participated in academic success programs to break down barriers to achievement

90%

of students in our programs attended 90% or more days of the school year

2,080

youth at risk of gang activity engaged in our gang prevention and outreach programs



“IRCO has helped me overcome many obstacles. When I came to America I felt lost due to my language barrier and not seeing people from my community. Now I feel like IRCO is my second home.”

— Laxmi Ale, Senior Lunch Program Participant

8,175

meals served to immigrants and refugees

98

refugee elders received instruction to become American citizens

280

elders engaged in long-term care planning to prepare them and their families for their future needs



SLAVIC SERVICES

Slavic services centralized at our main office continue to grow. Not only do we have new culturally specific projects, we have also built team capacity for Slavic staff, who continue to develop plans for a community center to represent the second largest refugee and immigrant community in Multnomah County.

2,777,532

words translated in documents

41,746

hours interpreted in-person, on-site

INTERNATIONAL LANGUAGE BANK

International Language Bank surpassed expectations. On site face-to-face interpretation alone had a 118% increase. International Language Bank employs graduated clients, with over 240 interpreters having received IRCO services in the past.

298,635

minutes interpreted on-demand telephonically



Invited Author: Dr. Connie Kim Yen Nguyen-Truong, PhD, RN, PCCN
Assistant Professor, Washington State University College of Nursing in Vancouver

Dr. Connie Nguyen-Truong is proud to come from a Vietnamese refugee family. Her parents fled the Vietnam war and came to Portland in 1975, facing challenges like language barriers, learning the culture and customs, and finding employment. The Nguyen family came to IRCO in 1976 while Dr. Nguyen-Truong's mother was pregnant with *her* as their first child.

IRCO had just been founded by refugees to help other newly arrived families rebuild their lives in Portland. IRCO's support was essential in helping the Nguyen family with prenatal care, nutrition programs and classes to learn English. Mr. Nguyen secured two jobs and both Nguyen parents attended school full-time, with Mr. Nguyen receiving his Baccalaureate of Science in Electrical Engineering at Portland State University.

The Nguyen family gave back by helping others access IRCO's services. When Dr. Nguyen-Truong was a teenager, her passion for health equity and a career in nursing was sparked by her mother's illness. Her list of accomplishments is extensive: she received her Doctor of Philosophy in Nursing (cancer health disparities and a minor in education) and her Postdoctoral Fellowship in Research in Individual and Family Symptom Management from the Oregon Health & Science University School of Nursing.

She is a graduate of IRCO's leadership programs. She has nearly two decades of clinical nursing in intermediate and progressive care, has educated hundreds of nursing and graduate students, and cared for hundreds of patients. She has a decade of community-engaged research, including science outreach and advocacy, with partners like IRCO and is impacting cancer screening among Vietnamese women.

IRCO's work matters deeply to Dr. Nguyen-Truong. She has served on IRCO's Asian Family Center Advisory Board since 2012 and as an elected Co-Chair since 2015, and as an elected member on IRCO's Board of Directors since 2015. Dr. Nguyen-Truong is a dedicated educator, scientist, nurse, community leader, mentor, wife, mother, daughter, and sister. She is honored to serve back where it all began – here at IRCO.

2,069
VOLUNTEERS
served over
35,050 hours



Statement of Financial Position

	2016	2017
Total Assets	8,149,909	8,930,052
Total Liabilities	1,847,516	1,867,595
TOTAL NET ASSETS	\$6,302,393	\$7,062,457

Statement of Revenues, Support and Expenses

TOTAL REVENUES AND SUPPORT	\$18,003,569	\$25,488,059
EXPENSES		
Program Services	15,573,327	23,026,415
Management and General	1,452,126	1,605,128
Fundraising	98,181	96,452
TOTAL EXPENSES	\$17,123,634	\$24,727,995
Increase in net assets	879,935	760,064
Net assets at beginning of year	5,422,458	6,302,393
Net assets at end of year	6,302,393	7,062,457

Adidas
Asian Pacific American Network of Oregon
Central City Concern
Chess for Success
City of Beaverton
City of Portland
Clackamas County
Clackamas County, Behavioral Health Division
Clackamas County, Health, Housing, and Human Services Department
Clackamas Workforce Partnership
Coalition of Communities of Color
Community Alliance of Tenants
The Coon Family Foundation
The Cross Cultural Health Care Program
David Douglas School District
De La Salle North Catholic High School
East Multnomah Soil & Water Conservation District
Gray Family Foundation
Health Share of Oregon
Hillsboro School District
Home Forward
J.P. Morgan Chase & Co.
Kaiser Permanente
Metro
Metropolitan Group
Meyer Memorial Trust
Mt. Hood Community College
Multnomah County
Multnomah County, Dept. of County Human Services
Multnomah Education Service District
Multnomah Youth Commission
National Indian Child Welfare Association
The Nature Conservancy
Neighborhood Partnerships
Northwest Area Foundation
Northwest Health Foundation
Oregon City School District
Oregon Community Foundation
Oregon Community Health Workers Association
Oregon Food Bank
Oregon Public Health Institute
Oregon State University Extension Service
Passinart: A Theatre Company
Portland Children's Levy
Portland Public Schools
Project Access NOW
Prosper Portland
Providence Health & Services
Regional Arts and Culture Council
Reynolds School District
Social Venture Partners
SRM Advisors
State of Oregon
State of Oregon, Dept. of Administrative Services
State of Oregon, Dept. of Human Services
State of Oregon, Employment Department
State of Oregon, Workers Compensation Board
State of Oregon, Oregon Health Authority
State of Oregon, Oregon Youth Authority
TeAda Productions
TriMet
Trailblazers Foundation
U.S. Department of Education
U.S. Department of Health & Human Services
United Way of The Columbia-Willamette
Washington County
Washington State University
Whole Kids Foundation
Worksystems, Inc.

THANK YOU TO OUR SUPPORTERS

We are grateful to every donor
who supported our work this year.

A full list of our supporters is available
online at www.irco.org.

PHOTO CREDIT AND THANKS TO:
Katharine Kimball (cover), Emma Browne, Doug McClay,
Sankar Raman, Jessica Smith, Katy Weaver, Katie Zerzan

IRCO'S MISSION IS TO PROMOTE THE INTEGRATION OF REFUGEES, IMMIGRANTS AND THE COMMUNITY AT LARGE INTO A SELF-SUFFICIENT, HEALTHY AND INCLUSIVE MULTI-ETHNIC SOCIETY.

IRCO MAIN

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Portland, OR 97220
503.234.1541

ASIAN FAMILY CENTER

8040 NE Sandy Blvd.
Portland, OR 97213
503.235.9396

AFRICA HOUSE

631 NE 102nd Ave.
Portland, OR 97220
503.802.0082

SENIOR SERVICES CENTER

10615 SE Cherry Blossom Dr.
Portland, OR 97216
503.484.6371

www.irco.org



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