



irco

**Empowering immigrants
and refugees to build
new beginnings**

IMPACT REPORT 2021



We ensure our services are culturally and linguistically inclusive for the diverse communities we serve

A Message From The Leadership

IRCO's vision is to empower immigrants, refugees, and historically underserved communities. We are led by their voices to create innovative programs and equitable services provided by compassionate staff. With fresh eyes, we saw the possibilities for growth in the face of new and old challenges this past year. Our experience taught us the value of our strength and collaboration as we worked together.

Due to the growing demand for virtual services, our pilot hotline, IRCO CONNECT, became a full-fledged program that instantly connects callers with a bilingual or bicultural navigator to guide them to the services they need. In addition to our virtual programming, we also hosted our first online events! Our Slavic and Eastern European Celebration and Annual Gala made a big impact on-screen, and we delivered delicious meals made by some of IRCO's most beloved immigrant and refugee-owned restaurants straight to viewers' homes.

We all showed remarkable responsiveness to the changing demands we faced and expanded our outreach, allowing more clients to access our services. We provided

Left : Kler Paw and family
Cover Photo : Jabsrkhil Family with IRCO staff

more than 1,110 households with rental assistance and helped more than 2,100 families with their energy bills. We increased education and health insurance enrollment and reduced vaccine hesitancy; and increased our capacity to provide immigration and disability legal services to more than 600 clients seeking a better life.

In the midst of it all, our work is grounded in equity, trauma-informed care, and a commitment to social justice. We are dedicated to honoring our shared humanity and diverse community, centering those who disproportionately experience inequities and injustice. We are hopeful that in the coming year, as we facilitate another Community Needs Assessment to guide our Strategic Plan, we will continue to meet community needs and implement systems and structures of accountability and transparency within our agency and beyond. It is the work of our staff and volunteers, the generosity of donors and funders, and the strength of our communities that helps us build new beginnings.

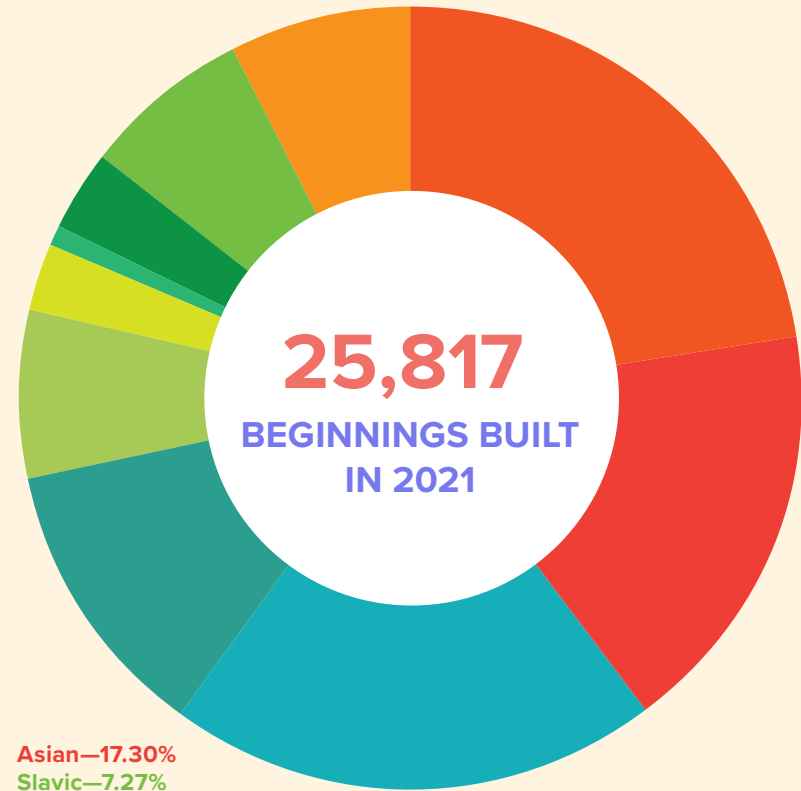
With gratitude,

Lee Po Cha
Executive Director

Gerry Uba
Board President

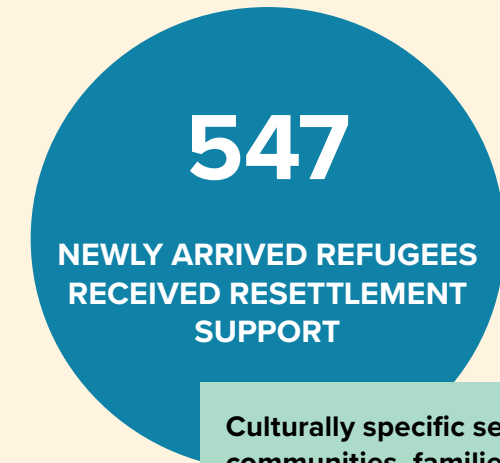
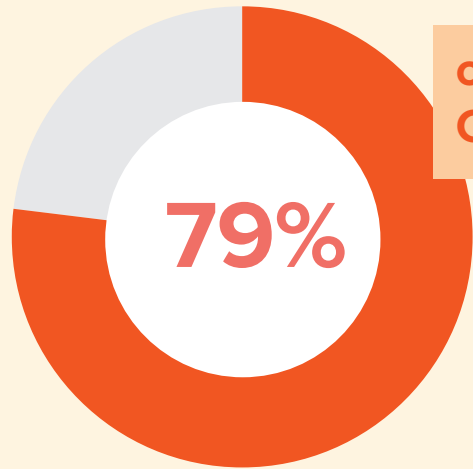
Year in Review

Thanks for your support and outstanding work of our staff, we achieved a lot this year!

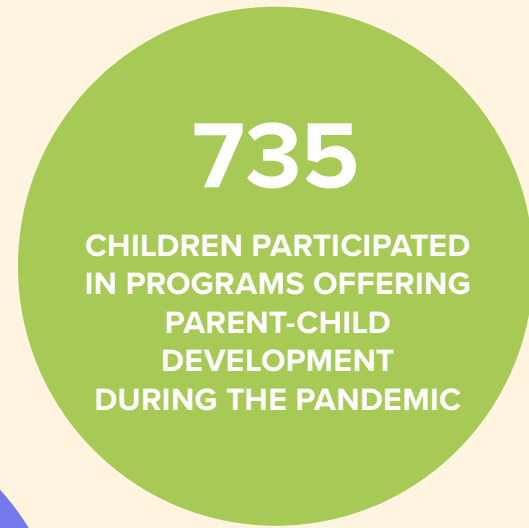


- Asian—17.30%
- Slavic—7.27%
- Caucasian—19.22%
- Latino/Hispanic—11.28%
- Middle Eastern—6.78%
- African—10.34%
- African American—11.47%
- Multi Racial—2.70%
- Native American/Alaskan Native—0.83%
- Native Hawaiian/Pacific Islander—3.33%
- Declined to answer—9.48%

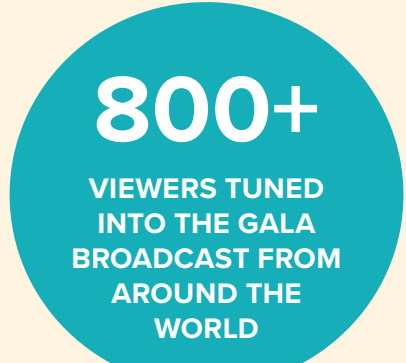
Providing direct support with rental assistance, eviction, and helping community members with paying their bills.



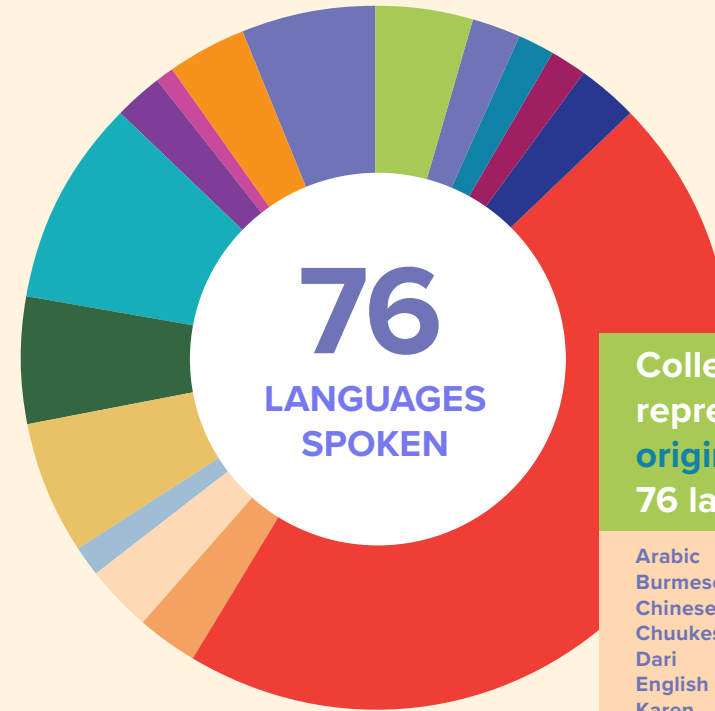
Culturally specific services help communities, families and individuals become self-sufficient and build new lives in Oregon.



Equal and equitable opportunities for refugees and immigrants to help them develop valuable skills.



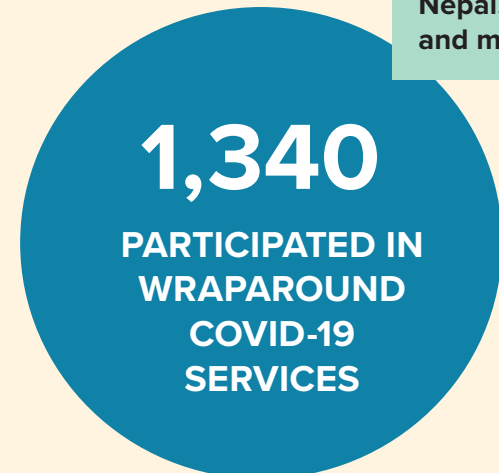
including Turkey, Nepal, Korea, Russia, and more!



Collectively our clients represent 110 countries of origin and speak more than 76 languages.

| | | | |
|----------|--------|------------|-------|
| Arabic | 4.58 % | Other | 1.45% |
| Burmese | 2.15% | Russian | 6.04% |
| Chinese | 1.81% | Somali | 5.72% |
| Chuukese | 1.59% | Spanish | 9.51% |
| Dari | 2.83% | Swahili | 2.17% |
| English | 45.83% | Tongan | 0.88% |
| Karen | 2.79% | Ukrainian | 3.61% |
| Nepali | 3% | Vietnamese | 6.04% |

*not an exhaustive list





Abdul, Storay and Talwasa Jabsrkhil

“IRCO has been a part our journey from the beginning, its like a family supporting us at every turn.”

Stories of Impact

Over the past year, immigrants and refugees have come in unprecedented numbers to the United States looking for a better life for themselves and their families.

Abdul Jabsrkhil and his family came to the United States on a Special Immigrant Visa from Laghman, Afghanistan, because he wanted a safe home for his children.

Abdul remembers his first days in Portland with bilingual and bicultural IRCO staff introducing him to the city and helping him find a job to support his family. Now his family is building new beginnings—his wife, Storay, works at a food cart near SE 82nd Avenue serving delicious Afghan food. Their daughter, Talwasa—who wants to be the first female doctor in their family—participates in IRCO’s youth department to receive support after school with English and mathematics.

In 2017 Babita Adhikari, 26, emigrated from Nepal to Portland. Since then, IRCO has been integral to her career path. She navigated ESL exams through the IRCO NextGen program, allowing her to gain admission to Portland Community College and pursue an associate degree. She received wraparound support, cash assistance, a laptop, and school supplies to attend her classes virtually during the pandemic. In addition, the NextGen program provided her with CNA 1 and 2 training as she worked towards her associate degree.

Currently, she is working at Adventist Health as a CNA 2 and studying to obtain an associate degree. Her goal is to become a Registered Nurse in the future.

Our commitment to collectively create self sufficient and thriving community



“Being a part of IRCO’s NextGen gave me confidence to build a better future for my daughter.”

Above : Babita Adhikari, with her daughter
Left : African youth at school lunch

As a community-based organization, we collaborate with community members, leaders, government agencies and other nonprofits to co-create better programs and amplify the impact of our work.

Cultural Centers



4,738 families and individuals received assistance through programs such as housing assistance, hunger relief, food pantries, early childhood, youth and family programs. Members of the community received support on vaccinations and testing related to COVID-19. Our Pacific Islander team introduced a new Tongan language program this year!



5,686 community members received assistance and support during unprecedented times. Our staff supported families with vaccination and testing while ensuring the families had housing and food security. We also supported youth and families throughout the K-12 continuum, including community violence prevention, intervention and outreach support.



SLAVIC & EASTERN EUROPEAN CENTER

Through our emerging Slavic and Eastern European Center, we provided assistance to 962 Slavic community members, who received rental, housing, energy, food assistance, youth and family engagement.



Through our emerging cultural center, 934 members of the Greater Middle East community received financial assistance for basic needs such as food, utilities, and rent. The Arabic Language School offered successful online classes. Staff worked tirelessly in support of COVID-19 vaccination and testing in communities.

Our Supporters

Our work would not be possible without you: supporters who wish to make a positive, lasting difference in the lives of immigrant and refugee communities.

A

Active Children Portland
Asian Americans Advancing Justice

B

Beaverton School District
Business Oregon

C

CareOregon
City of Gresham
City of Portland, Office of Violence Prevention
City of Portland, Portland Parks and Recreation
City of Portland, Community and Civic Life
City of Portland, Bureau of Transportation
City of Tigard
Clackamas County
Clackamas Workforce Partnership
Coalition of Communities of Color
Collins Foundation
Community Action
Congregation Beth Israel

D

David Douglas School District

E

East Multnomah Soil and Water Conservation District

H

Health Share of Oregon
Home Forward
Human Solutions

I

Innovation Law Lab

J

Juan Young Trust

K

Kaiser Permanente Community Foundation

L

Legacy Health

M

M.J. Murdock Charitable Trust
Malheur Education Service District
Metro
Meyer Memorial Trust
Mount Hood Community College
Multnomah County

N

Neighborhood Partnerships
Northwest Area Foundation
Nike

O

Oregon Community Foundation
Oregon Community Health Workers Association
Oregon Consumer Justice
Oregon Department of Education, Youth Development Division
Oregon Department of Education, Early Learning Division
Oregon Department of Justice
Oregon Employment Department

Oregon Food Bank
Oregon Health Authority
Oregon Health Equity Alliance
Oregon Housing and Community Services
Oregon Law Foundation

P

Portland Business Alliance
Portland Childrens Levy
Portland Housing Bureau
Portland Public Schools
Portland State University
Prosper Portland

R

Reynolds School District

S

Self Enhancement, Inc.
Social Venture Partners
State of Oregon, Department of Human Services
State of Oregon, Oregon Employment Department
State of Oregon, Department of Administrative Services
State of Oregon, Department of Consumer and Business Services, Oregon Health Insurance Marketplace

T

The Contingent
Tigard Tualatin School District
TriMet

U

U.S. Committee for Refugees and Immigrants
U.S. Department of Education
U.S. Department of Health and Human Services
U.S. Department of Housing and Urban Development
United Way of the Columbia-Willamette
U.S. Department of Justice

W

Washington County
Worksystems, Inc.

Y

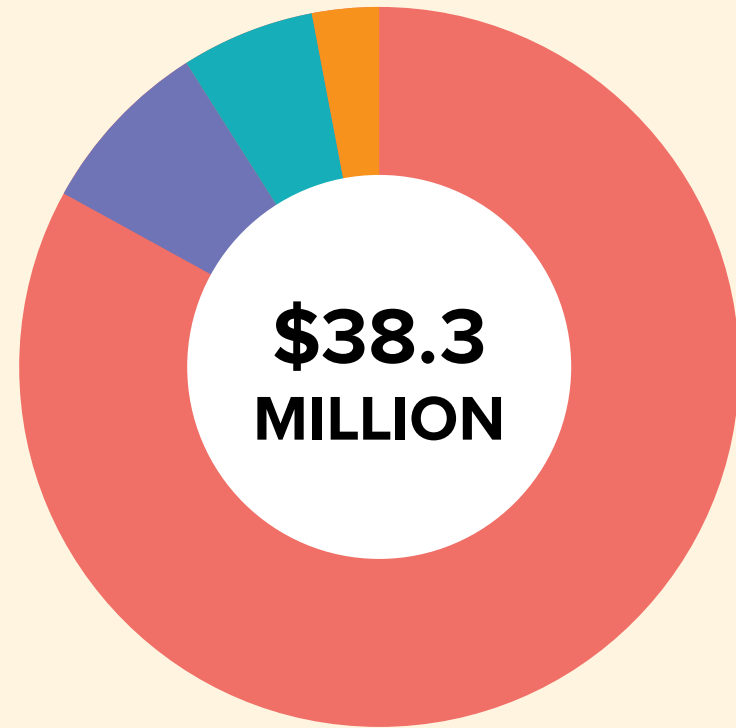
Yarg Foundation



SCAN TO SEE FULL LIST

Financial Highlights

REVENUE



Government Grants and Contracts

83%

(\$31,557,813)

Other Contributions

3%

(\$1,217,936)

Interpretation & Language Services

8%

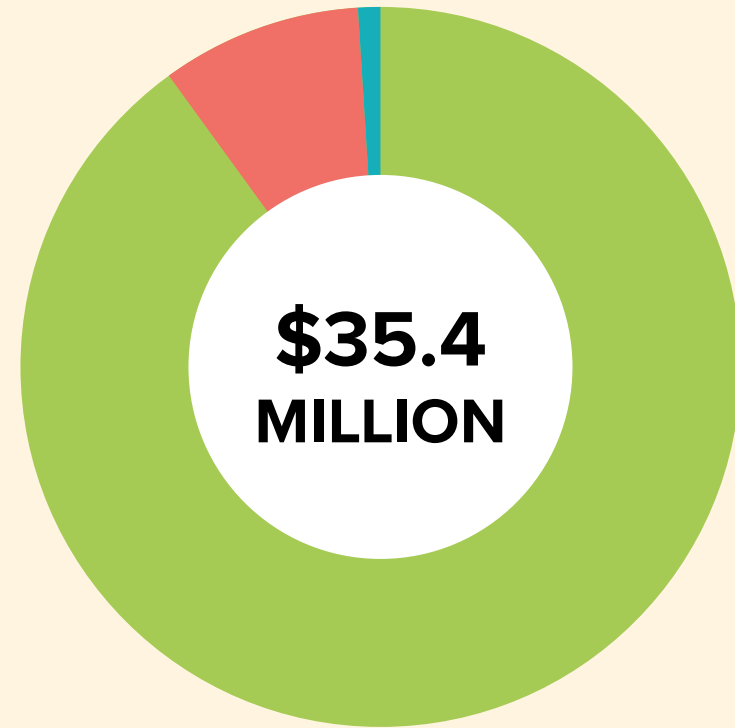
(\$3,203,329)

Other Private Grants

6%

(\$2,381,828)

EXPENSES



Program Services

90%

(\$31,994,144)

Management and General

9%

(\$3,209,394)

Fundraising

<1%

(\$208,796)

INCREASE IN NET ASSETS

\$2,948,572

| | |
|---------------------------------|--------------|
| Net assets at beginning of year | \$9,526,997 |
| Net assets at end of year | \$12,475,569 |

Our Leadership

Board of Directors

- Gerry Uba
- Aura Rad
- Ben Leung
- Bruce Bliatout
- Connie Nguyen-Truong
- Mardine Mao
- Matthew McClellan
- Michael Burton
- Tenzin Gonta
- Trinh Tran
- Vadim Mozyrsky
- Zaur Akhriev

Pacific Islander & Asian Family Center

- Anny Hsiao
- Cayle Tern
- Connie Nguyen-Truong
- Kathleen Jonathan
- Sokho Eath
- Soumountha (Sam) Bessas

Africa House

- Charles McGee
- Dr. Dele Oyemaja
- Dr. Erna Gelles
- Fidelis Wachana
- Laura Gephart
- Mayani Cecile Siamangiway
- Sam Munyandamutsa
- Steve Nakana

Greater Middle East Center

- Ahmed Etally
- Ken Nadire Kazem
- Laila Hajoo
- Maher Kazem
- Shara Noori
- Zahra Ebadi

Slavic & Eastern European Center

- Andrey Georgiev
- Bill Richard
- Elena Peterson
- Ihor Ambrozyak
- Karina Rutova
- Mariya Klimenko
- Natasha Haunsperger
- Oleksandr Moskal
- Sergey Zaiikin
- Shuk Arifdjanov
- Tanya Chirikov-Brinkman
- Tanya Odarich
- Tatiana Terdal

IRCO Works, LLC Board of Managers

- Al Fofanah
- Arlene Kimura
- Tom Badrick



**IMMIGRANT & REFUGEE
COMMUNITY ORGANIZATION**

Main Office

10301 NE Glisan St. Portland, OR 97220
(503) 234-1541

Africa House

709 NE 102nd Ave. Portland, OR 97220
(503) 802-0082

**Pacific Islander &
Asian Family Center**

8040 NE Sandy Blvd. Portland, OR 97213
(503) 235-9396

Eastern Oregon

640 SW 4th Ave. Ontario, OR 97914
(208) 369-3995

Slavic & Eastern European Center

555 SE 99th Ave. Portland, OR 97216

www.irco.org